iPhone 4

Important Product Information Guide
This Important Product Information Guide contains safety and handling, regulatory, software license, and warranty information for iPhone.

Look for recycling, disposal, and other environmental information in the iPhone User Guide at: support.apple.com/manuals/iphone

To avoid injury, read all operating instructions and the following safety information before using iPhone. For detailed operating instructions, read the iPhone User Guide on your iPhone by visiting help.apple.com/iphone or using the iPhone User Guide bookmark in Safari. For downloadable versions of the latest iPhone User Guide and this Important Product Information Guide, visit: support.apple.com/manuals/iphone

Important Safety and Handling Information

**WARNING:** Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPhone or other property.

**Carrying and Handling iPhone** iPhone contains sensitive components. Do not drop, disassemble, microwave, burn, paint, or insert foreign objects into iPhone. Do not use iPhone if it has been damaged—for example, if iPhone is cracked, punctured, or damaged by water.

The front and back covers of iPhone are made of glass. This glass could break if iPhone is dropped on a hard surface, is subjected to a substantial impact, or is crushed, bent, or deformed. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Stop using iPhone until the glass is replaced by Apple or an Apple Authorized Service Provider. Glass cracked due to misuse or abuse is not covered under the warranty.

If you are concerned about scratching or abrasion, use a case, sold separately.

**Keeping the Outside of iPhone Clean** Clean iPhone immediately if it comes into contact with any contaminants that may cause stains—for example, ink, dyes, makeup, dirt, food, oils, and lotions. To clean iPhone, unplug all cables and turn off iPhone (press and hold the On/Off button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don’t use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPhone. The front glass surface has an oleophobic coating. To remove fingerprints, simply wipe these surfaces with a soft, lint-free cloth. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch the glass.

**Avoiding Water and Wet Locations** Do not expose iPhone to water or rain, or handle iPhone near wet locations—for example, near washbasins or toilets. Take care not to spill any food or liquid on iPhone. In case iPhone gets wet, unplug all cables, turn off iPhone before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPhone with an external heat source, such as a microwave oven or hair dryer. Damage to iPhone caused by contact with liquid is not covered under the warranty.
Repairing or Modifying iPhone  Never attempt to repair or modify iPhone yourself. iPhone does not contain any user-serviceable parts, except (where applicable) for the SIM card and SIM tray. Disassembling iPhone, including the removal of external screws and back cover, may cause damage that is not covered under the warranty. If iPhone has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to an Apple Authorized Service Provider. Service should only be provided by Apple or an Apple Authorized Service Provider. If you have questions, contact Apple or an Apple Authorized Service Provider. For service information, go to: www.apple.com/support/iphone/service/faq

Battery Replacement  Do not attempt to replace the rechargeable battery in iPhone yourself. The battery should be replaced only by Apple or an Apple Authorized Service Provider. For more information about battery replacement service, go to: www.apple.com/batteries/replacements.html

Charging iPhone  To charge iPhone, use only the Apple Dock Connector to USB Cable with the following: (i) an Apple USB Power Adapter, (ii) another Apple-branded product or accessory designed to work with iPhone, (iii) a third-party accessory certified to use the Apple “Works with iPhone” or “Made for iPhone” logo, (iv) a high-power USB port on another device that is compliant with the USB 2.0 or 1.1 standard, or (v) a power adapter compliant with one or more of the following standards EN 301489-34, IEC 62684, YD/T 1591-2009, CNS 15285, ITU L.1000, or another applicable mobile phone power adapter interoperability standard. An iPhone Micro USB Adapter (available separately in some areas) or other adapter may be needed to connect iPhone to some compatible power adapters.

Note: Only micro USB power adapters in certain regions that comply with applicable mobile phone power adapter interoperability standards are compatible. Please contact the power adapter manufacturer to find out if your micro USB power adapter complies with these standards.

Read all safety instructions for any products and accessories before using with iPhone. Apple is not responsible for the operation of, or any damage caused by, third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPhone, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:

• The power cord or plug has become frayed or damaged.
• The adapter is exposed to rain, liquid, or excessive moisture.
• The adapter case has become damaged.
• You suspect the adapter needs service or repair.
• You want to clean the adapter.
Avoiding Hearing Damage  Permanent hearing loss may occur if the receiver, earbuds, headphones, speakerphone, or earpiece are used at high volume. Use only compatible receivers, earbuds, headphones, speakerphones, or earpieces with your device. Turn on the audio and check the volume before inserting anything in your ear. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the receiver, earbuds, headphones, speakerphone, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can’t hear people speaking near you.

For information about how to set a maximum volume limit on iPhone, see the iPhone User Guide.

Emergency Calls  You should not rely on wireless devices for essential communications, such as medical emergencies. Use of iPhone to call emergency services may not work in all locations or all operating conditions. Emergency numbers and services vary by region, and sometimes an emergency call cannot be placed due to network availability or environmental interference. Some cellular networks may not accept an emergency call from iPhone if iPhone is not activated, if iPhone is not compatible with or configured to operate on a particular cellular network, or (when applicable) if iPhone does not have a SIM or if the SIM is PIN-locked.

Driving and Riding Safely  Use of iPhone while driving a vehicle or riding a bicycle may be distracting. If you find using iPhone disruptive or distracting while driving or riding, pull off the road and park before making or answering a call. Use of iPhone alone or with headphones (even if used only in one ear) while driving or riding is not recommended and is illegal in some areas. Consider using a compatible hands-free device with iPhone. Use of a hands-free device may be required in some areas. Check and obey the laws and regulations regarding the use of mobile devices like iPhone in the areas where you drive or ride.

Navigating Safely  Do not rely on iPhone applications that provide maps, digital compass headings, orientation information, traffic information, directions, or location-based navigation to determine precise locations, proximity, orientation, distance, traffic conditions or direction. These applications should only be used for basic navigation assistance.

Maps, directions, and location-based applications depend on data services. These data services are subject to change and may not be available in all areas, resulting in maps, digital compass headings, directions, traffic conditions or location-based information that may be unavailable, inaccurate, or incomplete.

iPhone contains an internal digital compass located in the upper-right corner of iPhone. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference, including interference caused by the close proximity of the magnets.
contained in the iPhone earbuds. Never rely solely on the digital compass for determining direction. Compare the information provided on iPhone to your surroundings and defer to posted signs to resolve any discrepancies.

Do not use location-based applications while performing activities that require your full attention. Always comply with posted signs and the laws and regulations in the areas where you are using iPhone.

For Vehicles Equipped with an Air Bag An air bag inflates with great force. Do not store iPhone or any of its accessories in the area over the air bag or in the air bag deployment area.

Seizures, Blackouts, and Eyestrain A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPhone. Discontinue use of iPhone and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPhone further away from your eyes, use iPhone in a well-lit room, and take frequent breaks.

Choking Hazards iPhone and its accessories may contain small parts, which may present a choking hazard to small children. Keep such parts away from small children.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPhone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

Potentially Explosive Atmospheres Turn off iPhone when in any area with a potentially explosive atmosphere. Do not charge iPhone, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Using Connectors, Ports, and Buttons Never force a connector into a port or apply excessive pressure to a button, because this may cause damage that is not covered under the warranty. If the connector and port don’t join with reasonable ease, they probably don’t match. Check for obstructions and make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Accessories and Wireless Performance Not all iPod accessories are fully compatible with iPhone. Turning on Airplane Mode on iPhone may eliminate audio interference between iPhone and an accessory. While
Airplane mode is on, you cannot make or receive calls or use features that require wireless communication. Under some conditions, certain accessories may affect iPhone wireless performance. Reorienting or relocating iPhone and the connected accessory may improve wireless performance.

**Keeping iPhone Within Acceptable Temperatures** iPhone is designed to be operated in temperatures between 0°C and 35°C (32°F to 95°F) and stored in temperatures between -20°C and 45°C (-4°F to 113°F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPhone to temporarily stop working properly. Leaving iPhone in a parked vehicle or in direct sunlight can cause iPhone to exceed these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using iPhone as condensation may form on or within iPhone.

When you’re using iPhone or charging the battery, it is normal for iPhone to get warm. The exterior of iPhone functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

**Exposure to Radio Frequency Energy** iPhone transmits and receives radio frequency (RF) energy through its antennas. The iPhone cellular antenna is located at the bottom edge of iPhone, to the left of the Home button. The Wi-Fi and Bluetooth® antenna is located at the top edge of iPhone, to the right of the headset jack.

iPhone is designed, tested, and manufactured to comply with the limits for exposure to RF energy set by international regulatory agencies, including the FCC of the United States, IC of Canada, MIC of Japan, and the Counsel of the European Union, among others.

“Specific Absorption Rate,” or SAR, refers to the rate at which the body absorbs RF energy. The SAR limits for mobile phones are 1.6 watts per kilogram (W/kg) for the FCC and IC, and 2.0 W/kg for the Council of the European Union.

iPhone has been tested, and meets the FCC, IC, and European Union RF exposure guidelines for cellular, Wi-Fi, and Bluetooth operation.

During SAR testing, iPhone is held in standard operating positions (i.e., at the head and on the body) and its radios are set to transmit at the highest power level. iPhone’s maximum SAR levels on each frequency of operation are provided in a chart at the end of this section.

The SAR levels experienced during normal use may be lower than the maximum SAR levels. In normal use, iPhone automatically adjusts radio transmission power to the lowest level necessary to communicate with the wireless network.

When carrying iPhone, keep it 1.5 cm (5/8 inch) or more away from your body to ensure exposure levels remain at or below the maximum levels. Avoid cases with metal parts.

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1 The device was tested according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE 1528-2003, and Canada RSS 102, Issue 4, March 2010. iPhone adheres to the European Council Recommendation of 12 July 1999 on the Limitation of Exposure of the General Public to Electromagnetic Fields [1999/519/EC].
Exposure to RF energy is related to time and distance. If you are concerned about RF exposure, decrease your total talk time on iPhone and increase your distance to iPhone by using one of the many hands-free options available, including the built-in speakerphone, the supplied headphones with built-in mic, or other third-party accessories.

For more information about RF energy exposure, see the FCC’s Radio Frequency Safety page at: www.fcc.gov/oet/rfsafety

For information about the scientific research related to RF energy exposure, see the World Health Organization’s EMF Research Database at: www.who.int/peh-emf/research/database

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</table>

2 Your iPhone may be configured to support one or more of the listed frequency bands, depending on carrier technology and network availability. The frequency band used by iPhone varies depending on wireless service provider, wireless technology, and region.

3 iPhone positioned 10 mm (13/32 inch) away from the body.
Radio Frequency Interference  Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPhone is designed, tested, and manufactured to comply with regulations governing radio frequency emission in countries such as the United States, Canada, the European Union, and Japan, the wireless transmitters and electrical circuits in iPhone may cause interference in other electronic equipment. Therefore, please take the following precautions:

**Aircraft**  Use of iPhone may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPhone wireless transmitters, see the *iPhone User Guide*.

**Vehicles**  Radio frequency emissions from iPhone may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

**Pacemakers**  The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should always keep iPhone more than 15 cm (6 inches) from the pacemaker when the phone is turned on
- Should not carry iPhone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference

If you have any reason to suspect that interference is taking place, turn iPhone off immediately.

**Hearing Aid Compatibility (HAC)**  iPhone has been tested and rated under the American National Standard Institute (ANSI) C63.19-2007 hearing aid compatibility standard. The ANSI standard measures radio frequency interference for acoustic coupling (“M” rating) and inductive coupling with hearing aids operating in telecoil mode (“T” rating). Phones must be rated M3 or greater and T3 or greater to be hearing aid compatible under FCC rules.

iPhone 4 CDMA model is hearing aid compatible under FCC rules. iPhone 4 GSM model is hearing aid compatible under FCC rules when Hearing Aid Mode is activated. To activate Hearing Aid Mode on iPhone 4, go to Settings > General > Accessibility. Activating Hearing Aid Mode may reduce 2G cellular coverage. For more information, see the “Hearing Aid Compatibility” section of the *iPhone User Guide*. For current iPhone hearing aid compatibility ratings, go to: www.apple.com/support/hac

iPhone may interfere with some hearing aids. If you experience interference, consult the hearing aid manufacturer or your physician for alternatives or remedies.

**Compatibility With Other Wireless Technologies**  This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information...
on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

**Other Medical Devices** If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPhone.

**Health Care Facilities** Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPhone off when staff or posted signs instruct you to do so.

**Blasting Areas and Posted Facilities** To avoid interfering with blasting operations, turn off iPhone when in a “blasting area” or in areas posted “Turn off two-way radio.” Obey all signs and instructions.

## Certification and Compliance
See iPhone for the certification and compliance marks specific to that device. To view, choose Settings > General > About > Regulatory.

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<th>Country</th>
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South Korea

AP-A1332 (B)

Philippines

NTC
Type Approval No:
ESD-EC-1000395

Indonesia

16GB: 16614/POSTEL/2010
32GB: 16234/POSTEL/2010
PLG. ID: 2597

Thailand

CLASS B
NTC ID. B38504-10-0242

United Arab Emirates

TRA ID: 0016472/08
TA: ER0039287/10

U.S.

FCC ID: BCG-E2380A  FCC ID: BCG-E2422A
FCC ID: BCG-E2380B  FCC ID: BCG-E2422B

**Important:** Changes or modifications to this product not authorized by Apple could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

**FCC Compliance Statement**

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**Canadian Compliance Statement (GSM Model)**
Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

**European Union Regulatory Conformance (GSM Model)**
The equipment complies with the RF Exposure Requirement 1999/519/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0–300 GHz). This equipment meets the following conformance standards:
EN 300 328, EN 301 489-17, EN 301 511, EN 301 908, EN 50385
This wireless device complies with the R&TTE Directive.

**EU Declaration of Conformity (GSM Model)**
Български Apple Inc. декларира, че това устройство с клетъчен, Wi-Fi и Bluetooth предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/ЕС.
Česky Společnost Apple Inc. tímto prohlašuje, že toto mobilní zařízení s technologií Wi-Fi a Bluetooth vyhovuje základním požadavkům a dalším příslušným ustanovením směrnice 1999/5/ES.
Dansk Undertegnede Apple Inc. erklærer herved, at følgende udstyr cellular, Wi-Fi og Bluetooth overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
Eesti Käesolevaga kinnitab Apple Inc., et see mobiil-, Wi-Fi- ja Bluetooth-seade vastab direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.
English Hereby, Apple Inc. declares that this cellular, Wi-Fi, and Bluetooth device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Español Por medio de la presente Apple Inc. declara que este dispositivo celular, Wi-Fi y Bluetooth cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

Ελληνικά Με την παρούσα, η Apple Inc. δηλώνει ότι αυτή η συσκευή κινητού, Wi-Fi και Bluetooth συμμορφώνεται προς τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της Οδηγίας 1999/5/ΕΚ.

Français Par la présente Apple Inc. déclare que l’appareil cellulaire, Wi-Fi, et Bluetooth est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Íslenska Apple Inc. lýsir því hér með yfir að þetta tæki, sem er farsími, þráðlaus og með blátannartækni (e: cellular, Wi-Fi and Bluetooth,) fullnægir lágmarkskröfum og öðrum viðeigandi ákvæðum Evróputískjainar 1999/5/EC.

Italiano Con la presente Apple Inc. dichiara che questo dispositivo cellulare, Wi-Fi e Bluetooth è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

Latviski Ar šo Apple Inc. deklarē, ka cellular, Wi-Fi un Bluetooth ierīce atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajām noteikumām.


Magyar Alulírott, Apple Inc. nyilatkozom, hogy a mobil, Wi-Fi és Bluetooth megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Malti Hawnhekk, Apple Inc. tiddkijara li dan l-apparat cellulari, Wi-Fi, u Bluetooth huwa konformi mar-rekwiżiti essenzjali u dispożizzjonijiet oħra relevanti tad-Direttiva 1999/5/KE.

Nederlands Hierbij verklaart Apple Inc. dat het toestel cellular, Wi-Fi, en Bluetooth in overeenstemming is met de essentiële eisen en de andere bepalingen van richtlijn 1999/5/EG.

Norsk Apple Inc. erklærer herved at dette mobiltelfon-, Wi-Fi- og Bluetooth-apparatet er i samvar med de grunnleggende kravene og øvrige relevante krav i EU-direktivet 1999/5/EF.

Polski Niniejszym Apple Inc. oświadcza, że ten telefon komórkowy, urządzenie Wi-Fi oraz Bluetooth są zgodne z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

Português Apple Inc. declara que este dispositivo móvel, Wi-Fi e Bluetooth está em conformidade com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Română Prin prezenta, Apple Inc. declară că acest aparat celular, Wi-Fi și Bluetooth este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

Slovensko Apple Inc. izjavlja, da so celične naprave ter naprave Wi-Fi in Bluetooth skladne z bistvenimi zahtevami v ostalimi ustreznimi določili direktive 1999/5/ES.

Slovensky Apple Inc. týmto vyhlasuje, že toto mobilné, Wi-Fi & Bluetooth zariadenie splňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

Suomi Apple Inc. vakuuttaa täten, että tämä matkapuhelin-, Wi-Fi- ja Bluetooth-tyyppinen laite on direktiivin 1999/5/YS oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
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EA0790
Rev. 8/15/11

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September 2007

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Important: Do not open the Apple Product. Opening the Apple Product may cause damage that is not covered by this warranty. Only Apple or an AASP should perform service on this Apple Product.

WHAT WILL APPLE DO IN THE EVENT THE WARRANTY IS BREACHED?

If during the Warranty Period you submit a valid claim to Apple or an AASP, Apple will, at its option, (i) repair the Apple Product using new or previously used parts that are equivalent to new in performance and reliability, (ii) replace the Apple Product with a product that is at least functionally equivalent to the Apple Product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (iii) exchange the Apple Product for a refund of your purchase price.

Apple may request that you replace certain user-installable parts or products. A replacement part or product, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the Apple Product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is replaced or a refund provided, any replacement item becomes your property and the replaced or refunded item becomes Apple’s property.

HOW TO OBTAIN WARRANTY SERVICE. Please access and review the online help resources described below before seeking warranty service. If the Apple Product is still not functioning properly after making use of these resources, please contact an Apple representative or, if applicable, an Apple owned retail store (“Apple Retail”) or AASP, using the information provided below. An Apple representative or AASP will help determine whether your Apple Product requires service and, if it does, will inform you how Apple will provide it. When contacting Apple via telephone, other charges may apply depending on your location.

Online information with details on obtaining warranty service is provided below.

WARRANTY SERVICE OPTIONS. Apple will provide warranty service through one or more of the following options:

(i) Carry-in service. You may return your Apple Product to an Apple Retail or AASP location offering carry-in service. Service will be performed at the location, or Apple Retail or an AASP may send your Apple Product to an Apple Repair Service (“ARS”) location to be serviced. Once you are
notified that service is complete, you will promptly retrieve the Apple Product from the Apple Retail or AASP location, or the Apple Product will be sent directly to your location from the ARS location.

(ii) Mail-in service. If Apple determines that your Apple Product is eligible for mail-in service, Apple will send you prepaid waybills and if applicable, packaging material, so that you may ship your Apple Product to an ARS or AASP location in accordance with Apple's instructions. Once service is complete, the ARS or AASP location will return the Apple Product to you. Apple will pay for shipping to and from your location if all instructions are followed.

(iii) Do-it-yourself (DIY) parts service. DIY parts service allows you to service your own Apple Product. If DIY parts service is available in the circumstances, the following process will apply.

(a) Service where Apple requires return of the replaced product or part. Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you are unable to provide credit card authorization, DIY parts service may not be available to you and Apple will offer alternative arrangements for service. Apple will ship a replacement product or part to you with installation instructions, if applicable, and any requirements for the return of the replaced product or part. If you follow the instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping to and from your location. If you fail to return the replaced product or part as instructed or return a replaced product or part that is ineligible for service, Apple will charge your credit card for the authorized amount.

(b) Service where Apple does not require return of the replaced product or part. Apple will ship you free of charge a replacement product or part accompanied by instructions on installation, if applicable, and any requirements for the disposal of the replaced product or part.

(c) Apple is not responsible for any labor costs you incur relating to DIY parts service. Should you require further assistance, contact Apple at the telephone number listed below.

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ONLINE INFORMATION. More information of the following is available online:

International Support Information
www.apple.com/support/country

Authorized Distributors
www.apple.com/iphone/countries

Apple Authorized Service Providers
support.apple.com/kb/HT1937

Apple Retail Store
www.apple.com/retail/storelist

Apple Support and Service
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</thead>
<tbody>
<tr>
<td><strong>Americas</strong></td>
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</tr>
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</table>
| Brazil                                     | Apple Computer Brasil Ltda  
Av. Cidade Jardim 400, 2 Andar, Sao Paulo, SP Brasil 01454-901                                                                 |
| Canada                                     | Apple Canada Inc.  
7495 Birchmount Rd.; Markham, Ontario, Canada; L3R 5G2 Canada                                                                 |
| Mexico                                     | Apple Operations México S.A. de C.V.  
Prolongación Paseo de la Reforma #600, Suite 132  
Colonia Peña Blanca, Santa Fé  
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México D. F., CP 01210, México                                                      |
| United States and Other Americas Countries | Apple Inc.  
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| **Europe, Middle East and Africa**         |                                                                                                                                             |
| All countries                              | Apple Sales International  
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| **Asia Pacific**                           |                                                                                                                                             |
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| Japan                                      | Apple Japan Inc.  
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| Korea                                      | Apple Korea Ltd.  
3201, ASEM Tower; 159, Samsung-dong, Gangnam-Gu; Seoul 135-798, Republic of Korea                                                     |
| Afghanistan, Bangladesh, Bhutan, Brunei, Cambodia, Guam, Indonesia, Laos, Singapore, Malaysia, Nepal, Pakistan, Philippines, Sri Lanka, Vietnam | Apple South Asia Pte. Ltd.  
7 Ang Mo Kio Street 64  
Singapore 569086                                                                      |
| People's Republic of China                 | Apple Computer Trading (Shanghai) Co. Ltd.  
Room 1815, No. 1 Jilong Road, Waigaoqiao Free Trade Zone, Shanghai 200131 China                                                               |
| Thailand                                   | Apple South Asia (Thailand) Limited  
25th Floor, Suite B2, Siam Tower, 989 Rama 1 Road, Pathumwan, Bangkok, 10330                                                               |
<table>
<thead>
<tr>
<th>Region/Country of Purchase</th>
<th>Apple Address</th>
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| Taiwan                            | Apple Asia LLC  
16A, No. 333 Tun Hwa S. Road. Sec. 2,  
Taipei, Taiwan 106               |
| Other Asian Pacific Countries     | Apple Inc.  
1 Infinite Loop; Cupertino, CA 95014, USA                                    |

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034-6009-A
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