



iPhone 4

Important Product
Information Guide

This *Important Product Information Guide* contains safety and handling, regulatory, software license, and warranty information for iPhone.

Look for recycling, disposal, and other environmental information in the *iPhone User Guide* at: support.apple.com/manuals/iphone



To avoid injury, read all operating instructions and the following safety information before using iPhone. For detailed operating instructions, read the *iPhone User Guide* on your iPhone by visiting help.apple.com/iphone or using the iPhone User Guide bookmark in Safari. For downloadable versions of the latest *iPhone User Guide* and this *Important Product Information Guide*, visit: support.apple.com/manuals/iphone

Important Safety and Handling Information

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iPhone or other property.

Carrying and Handling iPhone iPhone contains sensitive components. Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into iPhone. Do not use iPhone if it has been damaged—for example, if iPhone is cracked, punctured, or damaged by water.

The front and back covers of iPhone are made of glass. This glass could break if iPhone is dropped on a hard surface or receives a substantial impact or is crushed, bent, or deformed. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Stop using iPhone until the glass is replaced by Apple or an Apple Authorized Service Provider. Glass cracked due to misuse or abuse is not covered under the warranty.

If you are concerned about scratching or abrasion, you can use one of the many cases sold separately.

Keeping the Outside of iPhone Clean Clean iPhone immediately if it comes into contact with any contaminants that may cause stains, such as ink, dyes, makeup, dirt, food, oils, and lotions. To clean iPhone, unplug all cables and turn off iPhone (press and hold the Sleep/Wake button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don't use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPhone. The front and back glass surfaces have an oleophobic coating. To remove fingerprints, simply wipe these surfaces with a soft, lint-free cloth. The ability of this coating to repel oil will diminish over time with normal usage, and rubbing the screen with an abrasive material will further diminish its effect and may scratch the glass.

Avoiding Water and Wet Locations Do not use iPhone in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on iPhone. In case iPhone gets wet, unplug all cables, turn off iPhone (press and hold the Sleep/Wake button, and then slide the onscreen slider) before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPhone with an external heat source, such as a microwave oven or hair dryer. Damage to iPhone caused by contact with liquid is not covered under the warranty.

Repairing or Modifying iPhone Never attempt to repair or modify iPhone yourself. iPhone does not contain any user-serviceable parts. Disassembling iPhone, including the removal of external screws and back cover, may cause damage that is not covered under the warranty. Service should only be provided by Apple or an Apple Authorized Service Provider. If you have questions, contact Apple or an Apple Authorized Service Provider. For service information, go to: www.apple.com/support/iphone/service/faq

Battery Replacement Do not attempt to replace the rechargeable battery in iPhone yourself. The battery may only be replaced by Apple or an Apple Authorized Service Provider. For more information about battery replacement service, go to: www.apple.com/support/iphone/service/battery

Charging iPhone To charge iPhone, only use the Apple Dock Connector to USB Cable with an Apple USB Power Adapter or a high-power USB port on another device that is compliant with the USB 2.0 or 1.1 standard, another Apple-branded product or accessory designed to work with iPhone, or a third-party accessory certified to use the Apple "Works with iPhone" or "Made for iPhone" logo.

Read all safety instructions for any products and accessories before using with iPhone. Apple is not responsible for the operation of, or any damage caused by, third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPhone, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:

- The power cord or plug has become frayed or damaged.
- The adapter is exposed to rain, liquid, or excessive moisture.
- The adapter case has become damaged.
- You suspect the adapter needs service or repair.
- You want to clean the adapter.

Avoiding Hearing Damage Permanent hearing loss may occur if the receiver, earbuds, headphones, speakerphone, or earpieces are used at high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use the receiver, earbuds, headphones, speakerphone, or earpieces at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

For information about how to set a maximum volume limit on iPhone, see the *iPhone User Guide*.

Emergency Calls You should not rely on wireless devices for essential communications, such as medical emergencies. Use of iPhone to call emergency services may not work in all locations or under all operating conditions. Emergency numbers and services vary by region, and sometimes an emergency call cannot be placed due to network unavailability or environmental interference.

Driving and Riding Safely Use of iPhone alone or with headphones (even if used only in one ear) while driving a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPhone in the areas where you drive or ride. Be careful and attentive while driving or riding a bicycle. If you decide to use iPhone while driving, keep in mind the following guidelines:¹

- **Give full attention to driving or riding and to the road.**
Using a mobile device while driving or riding may be distracting. If you find it disruptive or distracting while operating any type of vehicle, riding a bicycle, or performing any activity that requires your full attention, pull off the road and park before making or answering a call.
- **Get to know iPhone and its features such as Voice Control, Favorites, Recents, and Speaker.**
These features help you to place your call without taking your attention off the road. See the *iPhone User Guide* for more information.
- **Use a hands-free device.**
Take advantage of one of the many compatible hands-free accessories available for use with iPhone. Use of a hands-free device may be required in some areas.
- **Position iPhone within easy reach.**
Keep your eyes on the road. If you get an incoming call at an inconvenient time, let your voicemail answer it for you.
- **Try to plan calls when your car will be stationary.**
Assess the traffic before dialing, or place calls when you are not moving or before pulling into traffic.
- **Let the person you are speaking with know you are driving.**
If necessary, suspend the call in heavy traffic or hazardous weather conditions. Driving in rain, sleet, snow, ice, fog, and even heavy traffic can be hazardous.
- **Do not text, email, take notes, look up phone numbers, or perform any other activities that require your attention while driving.**
Composing or reading texts and emails, jotting down a to-do list, or flipping through your address book takes attention away from your primary responsibility, driving safely.
- **Do not engage in stressful or emotional conversations that may be distracting.**
Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.

¹ Adapted from the CTIA-The Wireless Association® Safe Driving Tips.

Navigating Safely Do not rely on iPhone applications that provide maps, digital compass headings, orientation information, directions, or location-based navigation to determine precise locations, proximity, orientation, distance, or direction. These applications should only be used for basic navigation assistance.

Maps, directions, and location-based applications depend on data services. These data services are subject to change and may not be available in all geographic areas, resulting in maps, digital compass headings, directions or location-based information that may be unavailable, inaccurate, or incomplete.

iPhone contains an internal digital compass located in the upper-right corner of iPhone. The accuracy of digital compass headings may be negatively affected by magnetic or other environmental interference, including interference caused by the close proximity of the magnets contained in the iPhone earbuds. Never rely solely on the digital compass for determining direction. Compare the information provided on iPhone to your surroundings and defer to posted signs to resolve any discrepancies.

Do not use location-based applications while performing activities that require your full attention. For important information about driving safety, see the "Driving and Riding Safely" section. Always comply with posted signs and the laws and regulations in the areas where you are using iPhone.

For Vehicles Equipped with an Air Bag An air bag inflates with great force. Do not store iPhone or any of its accessories in the area over the air bag or in the air bag deployment area.

Seizures, Blackouts, and Eyestrain A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPhone. Discontinue use of iPhone and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPhone some distance from your eyes, use iPhone in a well-lit room, and take frequent breaks.

Small Children iPhone and its accessories may contain small parts. Keep them away from small children.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPhone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

Potentially Explosive Atmospheres Turn off iPhone (press and hold the Sleep/Wake button, and then slide the onscreen slider) when in any area with a potentially explosive atmosphere. Do not charge iPhone, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in serious injury or even death.

Areas with a potentially explosive atmosphere are often, but not always, marked clearly. Potential areas may include: fueling areas (such as gas stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

Using Connectors and Ports Never force a connector into a port. Check for obstructions on the port. If the connector and port don't join with reasonable ease, they probably don't match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.

Accessories and Wireless Performance Not all iPod accessories are fully compatible with iPhone. Turning on Airplane Mode on iPhone may eliminate audio interference between iPhone and an accessory. While Airplane mode is on, you cannot make or receive calls or use features that require wireless communication. Under some conditions, certain accessories may affect iPhone wireless performance. Reorienting or relocating iPhone and the connected accessory may improve wireless performance.

Keeping iPhone Within Acceptable Temperatures iPhone is designed to be operated in temperatures between 0° and 35° C (32° to 95° F) and stored in temperatures between -20° and 45° C (-4° to 113° F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPhone to temporarily stop working properly. Leaving iPhone in a parked vehicle or in direct sunlight can cause iPhone to exceed these storage or operating temperature ranges. Avoid dramatic changes in temperature or humidity when using iPhone as condensation may form on or within iPhone.

When you're using iPhone or charging the battery, it is normal for iPhone to get warm. The exterior of iPhone functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Exposure to Radio Frequency Energy iPhone contains radio transmitters and receivers. When on, iPhone receives and sends out radio frequency (RF) energy through its antennas. The iPhone cellular antenna is located at the bottom edge of iPhone. The Wi-Fi and Bluetooth® antenna is located at the top edge of iPhone.

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the FCC guidelines, always follow these instructions and precautions: When on a call using the built-in audio receiver in iPhone, hold iPhone with the dock connector pointed down toward your shoulder to increase separation from the antenna. When using iPhone near your body for voice calls or for wireless data transmission over a cellular network, keep iPhone at least 15 mm (5/8 inch) away from the body, and only use carrying cases, belt clips, or holders that do not have metal parts and that maintain at least 15 mm (5/8 inch) separation between iPhone and the body.

iPhone is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States. The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR. The SAR limit applicable to iPhone set by the FCC is 1.6 watts per kilogram (W/kg).

Tests for SAR are conducted using standard operating positions (i.e., at the ear and worn on the body) specified by this agency, with iPhone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level in each frequency band, the actual SAR level of iPhone while in operation can be well below the maximum value because iPhone adjusts its cellular transmitting power based in part on proximity to the wireless network. In general, the closer you are to a cellular base station, the lower the cellular transmitting power level.

iPhone meets the FCC RF exposure guidelines for maximum SAR value on each supported frequency band for cellular, Wi-Fi, and Bluetooth operation, as outlined below:²

Frequency Band	Body ³	Head	FCC 1g SAR Limit (W/kg)
800 MHz. Band Class 0	0.87	1.06	1.6
1900 MHz. Band Class 1	0.45	1.18	1.6
2.4 GHz. Wi-Fi	0.15	0.54	1.6

iPhone's SAR measurement may exceed the FCC exposure guidelines for body-worn operation if positioned less than 15 mm (5/8 inch) from the body (e.g., when carrying iPhone in your pocket).

If you are still concerned about exposure to RF energy, you can further limit your exposure by limiting the amount of time using iPhone, since time is a factor in how much exposure a person receives, and by using a hands-free device and placing more distance between your body and iPhone, since exposure level drops off dramatically with distance.

Additional Information For more information from the FCC about exposure to RF energy, see: www.fcc.gov/oet/rfsafety

The FCC and the U.S. Food and Drug Administration (FDA) also maintain a consumer website at www.fda.gov/Radiation-EmittingProducts/RadiationEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm to address inquiries about the safety of mobile phones. Please check the website periodically for updates.

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: www.who.int/peh-emf/research/database

Radio Frequency Interference Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although iPhone is designed, tested, and manufactured to comply with regulations governing radio frequency emission in the United States, the wireless transmitters and electrical circuits in iPhone may cause interference in other electronic equipment. Therefore, please take the following precautions:

² The device was tested according to measurement standards and procedures specified in FCC OET Bulletin 65, Supplement C (Edition 01-01) and IEEE 1528-2003.

³ iPhone positioned 15 mm (5/8 inch) away from the body.

Aircraft Use of iPhone may be prohibited while traveling in aircraft. For more information about using Airplane Mode to turn off the iPhone wireless transmitters, see the *iPhone User Guide*.

Vehicles Radio frequency emissions from iPhone may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

Pacemakers The Health Industry Manufacturers Association recommends that a minimum separation of 15 cm (6 inches) be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. Persons with pacemakers:

- Should *always* keep iPhone more than 15 cm (6 inches) from the pacemaker when the phone is turned on
- Should not carry iPhone in a breast pocket
- Should use the ear opposite the pacemaker to minimize the potential for interference

If you have any reason to suspect that interference is taking place, turn iPhone *off* immediately. (Press and hold the Sleep/Wake button until the red slider appears, then drag the slider.)

Hearing Aid Compatibility iPhone has been tested and rated under the American National Standard Institute (ANSI) C63.19 hearing aid compatibility standards for reduced radio frequency interference to enable acoustic coupling ("M" rating) and for inductive coupling with hearing aids operating in telecoil mode ("T" rating). Phones must be rated M3 or greater and T3 or greater to be hearing aid compatible under FCC rules.

For current iPhone hearing aid compatibility ratings, go to:
www.apple.com/iphone/specs.html

iPhone may interfere with some hearing aids. Consult the hearing aid manufacturer or your physician for alternatives or remedies.

Compatibility With Other Wireless Technologies This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Other Medical Devices If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPhone.

Health Care Facilities Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPhone off when staff or posted signs instruct you to do so.

Blasting Areas and Posted Facilities To avoid interfering with blasting operations, turn off iPhone when in a "blasting area" or in areas posted "Turn off two-way radio." Obey all signs and instructions.

Certification and Compliance

See iPhone for the certification and compliance mark specific to that device. To view, choose Settings > General > About > Regulatory.

FCC ID: BCG-E2422A

FCC ID: BCG-E2422B

Important: Changes or modifications to this product not authorized by Apple could void the EMC and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

iPhone Terms and Conditions

IMPORTANT: BY USING YOUR iPhone, YOU ARE AGREEING TO BE BOUND BY THE FOLLOWING APPLE AND THIRD PARTY TERMS:

- A. APPLE iPhone SOFTWARE LICENSE AGREEMENT
- B. NOTICES FROM APPLE
- C. GOOGLE MAPS TERMS AND CONDITIONS
- D. YOUTUBE TERMS AND CONDITIONS

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1. General. The software (including Boot ROM code and other embedded software), documentation, interfaces, content, fonts and any data that came with your iPhone ("Original iPhone Software"), as may be updated or replaced by feature enhancements, software updates or system restore software provided by Apple ("iPhone Software Updates"), whether in read only memory, on any other media or in any other form (the Original iPhone Software and iPhone Software Updates are collectively referred to as the "iPhone Software") are licensed, not sold, to you by Apple Inc. ("Apple") for use only under the terms of this License. Apple and its licensors retain ownership of the iPhone Software itself and reserve all rights not expressly granted to you.

Apple, at its discretion, may make available future updates to the operating system software for your iPhone. Updates, if any, may not necessarily include all existing software features, or new features that Apple releases for newer iPhone models.

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(e) You agree to use the iPhone Software and the Services (as defined in Section 5 below) in compliance with all applicable laws, including local laws of the country or region in which you reside or in which you download or use the iPhone Software and Services.

3. Transfer. You may not rent, lease, lend, sell, redistribute, or sublicense the iPhone Software. You may, however, make a one-time permanent transfer of all of your license rights to the iPhone Software to another party in connection with the transfer of ownership of your iPhone, provided that: (a) the transfer must include your iPhone and all of the iPhone Software, including all its component parts, original media, printed materials and this License; (b) you do not retain any copies of the iPhone Software, full or partial, including copies stored on a computer or other storage device; and (c) the party receiving the iPhone Software reads and agrees to accept the terms and conditions of this License.

4. Consent to Use of Data.

(a) Anonymous Diagnostic and Usage Data. You agree that Apple and its subsidiaries and agents may collect, maintain, process and use diagnostic, technical, usage and related information, including but not limited to information about your iPhone, computer, system and application software, and peripherals, that is gathered periodically to facilitate the provision of software updates, product support and other services to you (if any) related to the iPhone Software, and to verify compliance with the terms of this License. Apple may use this information, as long as it is collected anonymously in a form that does not personally identify you, to improve our products or to provide services or technologies to you.

(b) Location Data. Apple and its partners and licensees may provide certain services through your iPhone that rely upon location information. To provide and improve these services, where available, Apple and its partners and licensees may transmit, collect, maintain, process and use your location data, including the real-time geographic location of your iPhone, and location search queries. The location data and queries collected by Apple are collected in a form that does not personally identify you and may be used by Apple and its partners and licensees to provide and improve location-based products and services. **By using any location-based services on your iPhone, you agree and consent to Apple's**

and its partners' and licensees' transmission, collection, maintenance, processing and use of your location data and queries to provide and improve such products and services. You may withdraw this consent at any time by going to the Location Services setting on your iPhone and either turning off the global Location Services setting or turning off the individual location settings of each location-aware application on your iPhone. Not using these location features will not impact the non location-based functionality of your iPhone. When using third party applications or services on the iPhone that use or provide location data, you are subject to and should review such third party's terms and privacy policy on use of location data by such third party applications or services.

(c) Video Calls. The FaceTime video call feature of the iPhone Software ("FaceTime") requires Internet access and may not be available in all countries or regions. Your use of FaceTime is subject to your compliance with Section 2(e) above and you understand that your iPhone's telephone number will be displayed to the other party on the FaceTime video call, even if you have a blocked number. By using the iPhone Software, you agree that Apple may use and maintain your iPhone's telephone number as a unique account identifier for the purpose of providing and improving the FaceTime feature. You may turn off the FaceTime feature by going to the FaceTime setting on your iPhone and turning it off or by going to the Restrictions setting on your iPhone and enabling the FaceTime restriction.

(d) Interest-Based Advertising. Apple may provide mobile, interest-based advertising to you. If you do not want to receive relevant ads on your iPhone, you can opt out by going to this link on your iPhone: <http://oo.apple.com>. If you opt out, you will continue to receive the same number of mobile ads, but they may be less relevant because they will not be based on your interests. You may still see ads related to the content on a web page or in an application or based on other non-personal information. This opt-out applies only to Apple advertising services and does not affect interest-based advertising from other advertising networks.

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5. Services and Third Party Materials.

(a) The iPhone Software enables access to Apple's iTunes Store, App Store, Game Center, and other Apple and third party services and web sites (collectively and individually, "Services"). Use of the Services requires Internet access and use of certain Services requires you to accept additional terms. By using this software in connection with an iTunes Store account or a Game Center account, you agree to the latest iTunes Store Terms and Conditions and/or Game Center Terms and Conditions, which you may access and review at <http://www.apple.com/legal/itunes/ww/>.

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