iPod touch Important Product Information Guide

This *Important Product Information Guide* contains safety, handling, regulatory, and software license information, as well as the one-year limited warranty for iPod touch.

Look for recycling, disposal and other environmental information in the *iPod touch User Guide* at: support.apple.com/manuals/ipodtouch

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**Important Safety Information**

*WARNING:* Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage.

**Handling iPod touch**  Do not drop, disassemble, open, crush, bend, deform, puncture, shred, microwave, incinerate, paint, or insert foreign objects into iPod touch.

**Avoiding Water and Wet Locations**  Do not use iPod touch in rain, or near washbasins or other wet locations. Take care not to spill any food or liquid on iPod touch. In case iPod touch gets wet, unplug all cables, turn off iPod touch (press and hold the Sleep/Wake button, and then slide the onscreen slider) before cleaning, and allow it to dry thoroughly before turning it on again. Do not attempt to dry iPod touch with an external heat source, such as a microwave oven or hair dryer. An iPod touch that has been damaged as a result of exposure to liquids is not serviceable.
Repairing or Modifying iPod touch  Never attempt to repair or modify iPod touch by yourself. iPod touch does not contain any user-serviceable parts. If iPod touch has been submerged in water, punctured, or subjected to a severe fall, do not use it until you take it to an Apple authorized service provider. For service information, choose iPod Help from the Help menu in iTunes or go to www.apple.com/support/ipodtouch. The rechargeable battery in iPod touch should be replaced only by an Apple authorized service provider. For more information about batteries, go to: www.apple.com/batteries

Charging iPod touch  To charge iPod touch, only use the included Apple Dock Connector to USB Cable with an Apple USB Power Adapter, or a high-power USB port on another device that is compliant with the USB 2.0 standard; another Apple-branded product or accessory designed to work with iPod touch; or a third-party accessory certified to use Apple’s “Made for iPod” logo.

Read all safety instructions for any products and accessories before using with iPod touch. Apple is not responsible for the operation of third-party accessories or their compliance with safety and regulatory standards.

When you use the Apple USB Power Adapter to charge iPod touch, make sure that the power adapter is fully assembled before you plug it into a power outlet. Then insert the Apple USB Power Adapter firmly into the power outlet. Do not connect or disconnect the Apple USB Power Adapter with wet hands.

The Apple USB Power Adapter may become warm during normal use. Always allow adequate ventilation around the Apple USB Power Adapter and use care when handling. Unplug the Apple USB Power Adapter if any of the following conditions exist:
• The power cord or plug has become frayed or damaged.
• The adapter is exposed to rain, liquid, or excessive moisture.
• The adapter case has become damaged.
• You suspect the adapter needs service or repair.
• You want to clean the adapter.

Avoiding Hearing Damage  Permanent hearing loss may occur if the internal speaker, earbuds, or headphones are used at high volume. Set the volume to a safe level. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:
• Limit the amount of time you use the internal speaker, earbuds, or headphones at high volume.
• Avoid turning up the volume to block out noisy surroundings.
• Turn the volume down if you can’t hear people speaking near you.

For information about how to set a maximum volume limit on iPod touch, see the iPod touch User Guide.

Driving and Riding Safely  Use of iPod touch alone, or with headphones (even if used only in one ear) while operating a vehicle or riding a bicycle is not recommended and is illegal in some areas. Check and obey the laws and regulations on the use of mobile devices like iPod touch in areas where you drive or ride. Be careful and attentive while driving or riding a bicycle. Stop using iPod touch if you find it disruptive or distracting while operating any type of vehicle, or performing any activity that requires your full attention.
Navigating Safely If your iPod touch has applications that provide maps, directions or location-based navigation assistance, these applications should only be used for basic navigation assistance and should not be relied on to determine precise locations, proximity, distance or direction.

Maps, directions and location-based applications provided by Apple depend on data collected and services provided by third parties. These data services are subject to change and may not be available in all geographic areas, resulting in maps, directions or location-based information that may be unavailable, inaccurate or incomplete. See www.apple.com/ipodtouch for more information. Compare the information provided on iPod touch to your surroundings and defer to posted signs to resolve any discrepancies.

Do not use location-based applications while performing activities that require your full attention. For important information about driving safety, see the previous section. Always comply with posted signs and the laws and regulations in the areas where you are using iPod touch.

Seizures, Blackouts, and Eyestrain A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such occurrences, you should consult a physician before playing games (if available) or watching videos on your iPod touch. Discontinue use and consult a physician if you experience headaches, blackouts, seizures, convulsion, eye or muscle twitching, loss of awareness, involuntary movement, or disorientation. To reduce risk of headaches, blackouts, seizures, and eyestrain, avoid prolonged use, hold iPod touch some distance from your eyes, use iPod touch in a well lit room and take frequent breaks.

Glass Parts The outside cover of the iPod touch screen is made of glass. This glass could break if iPod touch is dropped on a hard surface or receives a substantial impact. If the glass chips or cracks, do not touch or attempt to remove the broken glass. Stop using iPod touch until the glass is replaced by an Apple authorized service provider. Glass cracked due to misuse or abuse is not covered under the warranty.

Repetitive Motion When you perform repetitive activities such as typing or playing games on iPod touch, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Take frequent breaks and if you have discomfort during or after such use, stop use and see a physician.

For Vehicles Equipped with an Air Bag An air bag inflates with great force. Do not store iPod touch or any of its accessories in the area over the air bag or in the air bag deployment area.

Exposure to Radio Frequency Energy iPod touch contains radio transmitters and receivers. When on, iPod touch receives and sends out radio frequency (RF) energy through its antenna. The Wi-Fi and Bluetooth® antenna is located near the back upper left corner of iPod touch as you hold the end containing the dock connector facing down. iPod touch is designed and manufactured to comply with the limits for exposure to RF energy set by the Federal Communications Commission (FCC) of the United States, Industry Canada (IC) of Canada, and regulating entities of Japan, the European Union, and other countries. The exposure standard employs a unit of measurement known as the specific absorption rate, or SAR.

iPod touch has been tested as a body-worn device, and meets the SAR exposure requirements for Wi-Fi and Bluetooth operation.

If you are still concerned about exposure to RF energy, you can limit your exposure by limiting the amount of time using iPod touch in wireless mode, since time is a factor in how much
exposure a person receives, and by placing more distance between your body and iPod touch, since exposure level drops off dramatically with distance.

**Additional Information** For more information from the US FCC about exposure to RF energy, see: www.fcc.gov/oet/rfsafety

For information about the scientific research related to RF energy exposure, see the EMF Research Database maintained by the World Health Organization at: www.who.int/emf

**Radio Frequency Interference** Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment causing them to malfunction. Although iPod touch is designed, tested, and manufactured to comply with regulations governing radio frequency emission in the United States, Canada, Japan, the European Union, and other countries, the wireless transmitters and electrical circuits in iPod touch may cause interference in other electronic equipment. Therefore, please take the following precautions:

**Aircraft** Use of iPod touch may be prohibited while traveling in aircraft. For information about how to turn off the iPod touch wireless transmitters, see the iPod touch User Guide.

**Vehicles** Radio frequency emissions from iPod touch may affect electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

**Pacemakers** To avoid potential interference with pacemakers, persons with pacemakers:

- Should *always* keep iPod touch more than 15 cm (6 inches) from their pacemaker when the device is turned on
- Should not carry iPod touch in a breast pocket

If you have any reason to suspect that interference is taking place, turn iPod touch off immediately.

**Other Medical Devices** If you use any other personal medical device, consult the device manufacturer or your physician to determine if it is adequately shielded from radio frequency emissions from iPod touch.

**Health Care Facilities** Hospitals and health care facilities may use equipment that is particularly sensitive to external radio frequency emissions. Turn iPod touch off when staff or posted signs instruct you to do so.

**Posted Facilities** Turn off iPod touch in any facility where posted notices so require.

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**Important Handling Information**

**NOTICE:** Failure to follow these handling instructions could result in damage to iPod touch or other property.

**Carrying and Handling iPod touch** iPod touch contains sensitive components. Do not bend, drop, or crush iPod touch. If you are concerned about scratching iPod touch, you can use one of the many cases sold separately.

**Using Connectors and Ports** Never force a connector into a port. Check for obstructions on the port. If the connector and port don’t join with reasonable ease, they probably don’t match. Make sure that the connector matches the port and that you have positioned the connector correctly in relation to the port.
Keeping iPod touch Within Acceptable Temperatures  Operate iPod touch in a place where the temperature is always between 0º and 35º C (32º to 95º F). Low- or high-temperature conditions might temporarily shorten battery life or cause iPod touch to temporarily stop working properly. Avoid dramatic changes in temperature or humidity when using iPod touch as condensation may form on or within iPod touch.

Store iPod touch in a place where the temperature is always between -20º and 45º C (-4º to 113º F). Don’t leave iPod touch in your car, because temperatures in parked cars can exceed this range.

When you’re using iPod touch or charging the battery, it is normal for iPod touch to get warm. The exterior of iPod touch functions as a cooling surface that transfers heat from inside the unit to the cooler air outside.

Keeping the Outside of iPod touch Clean  To clean iPod touch, unplug all cables and turn off iPod touch (press and hold the Sleep/Wake button, and then slide the onscreen slider). Then use a soft, slightly damp, lint-free cloth. Avoid getting moisture in openings. Don’t use window cleaners, household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives to clean iPod touch.

FCC Compliance Statement
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Important: Changes or modifications to this product not authorized by Apple could void the EMC compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.
Canadian Compliance Statement
Complies with the Canadian ICES-003 Class B specifications. Cet appareil numérique de la Classe B est conforme à la norme NMB-003 du Canada. This device complies with RSS 210 of Industry Canada. This Class B device meets all the requirements of the Canadian interference-causing equipment regulations. Cet appareil numérique de la Classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

European Community Compliance Statement
The equipment complies with the RF Exposure Requirement 1999/5/EC, Council Recommendation of 12 July 1999 on the limitation of exposure of the general public to electromagnetic fields (0-300GHz.) This equipment meets the following conformance standards: EN 300 328, EN 301 489, EN 301 489-17, EN 50385

Europe—EU Declaration of Conformity
Български Apple Inc. декларира, че този клетъчен, Wi-Fi, Bluetooth предавател е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.
Česky Apple Inc. tímto prohlašuje, že tento Wi-Fi & Bluetooth g je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.
Dansk Undertegnede Apple Inc. erklærer herved, at følgende udstyr Wi-Fi & Bluetooth overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.
Eesti Käesolevaga kinnitab Apple Inc. seadme Wi-Fi & Bluetooth vastavust direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevate teistele asjakohastele sätetele.
English Hereby, Apple Inc., declares that this Wi-Fi & Bluetooth is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Español Por medio de la presente Apple Inc. declara que el Wi-Fi & Bluetooth cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
Ελληνική ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Apple Inc. δηλώνει ΌΤΙ Wi-Fi & Bluetooth ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 1999/5/ΕΚ.
Français Par la présente Apple Inc. déclare que l’appareil Wi-Fi & Bluetooth est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
Íslenska Hér með lýsir Apple Inc. yfir því að Wi-Fi & Bluetooth er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 1999/5/EC.
Italiano Con la presente Apple Inc. dichiara che questo Wi-Fi & Bluetooth è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
Latviski Ar šo Apple Inc. deklarē, ka Wi-Fi & Bluetooth atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.
Lietuvių Šiuo Apple Inc deklaruoja, kad šis Wi-Fi & Bluetooth atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.
Magyar Alulírott, Apple Inc. nyilatkozom, hogy a Wi-Fi & Bluetooth megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.
iPod touch can be used in the following European Community and EFTA Countries:

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European Community Restrictions


**Italiano** Approvato esclusivamente per l’uso in locali chiusi. L’utilizzo all’esterno dei propri locali è subordinato al rilascio di un’autorizzazione generale.

**Ελλάδα** Για χρήση σε εσωτερικούς χώρους μόνο

**Singapore Wireless Certification**

Complies with
IDA Standards
DB00063
Korea Statements

“당해 무선설비는 운용 중 전파혼신 가능성이 있음”
“이 기기는 인명안전과 관련된 서비스에 사용할 수 없습니다”

B급 기기(가정용 방송통신기기)
이 기기는 가정용(B급)으로 전자파적합등록을 한 기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

Taiwan Wireless Statements

無線設備的警告聲明
經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

Japan Compliance Statement – VCCI Class B Statement

情報処理装置等電波障害自主規制について
この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスB情報技術装置です。この装置は家庭環境で使用されることを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。
取扱説明書に従って正しい取扱をしてください。

Apple One Year Limited Warranty

FOR CONSUMERS, WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. THIS WARRANTY DOES NOT EXCLUDE, LIMIT OR SUSPEND ANY RIGHTS OF CONSUMERS ARISING OUT OF NONCONFORMITY WITH A SALES CONTRACT. SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATIONS OR EXCLUSIONS DESCRIBED BELOW MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY COUNTRY, STATE OR PROVINCE. THIS LIMITED WARRANTY IS GOVERNED BY AND CONSTRUED UNDER THE LAWS OF THE COUNTRY IN WHICH THE PRODUCT PURCHASE TOOK PLACE. APPLE, THE WARRANTOR UNDER THIS LIMITED WARRANTY, IS IDENTIFIED AT THE END OF THIS DOCUMENT ACCORDING TO THE COUNTRY OR REGION IN WHICH THE PRODUCT PURCHASE TOOK PLACE.
Apple’s warranty obligations for this hardware product are limited to the terms set forth below:

Apple, as defined in the table below, warrants this hardware product against defects in materials and workmanship under normal use for a period of ONE (1) YEAR from the date of retail purchase by the original end-user purchaser (“Warranty Period”). If a hardware defect arises and a valid claim is received by Apple within the Warranty Period, at its option and to the extent permitted by law, Apple will either (1) repair the product at no charge, using new parts or parts equivalent to new in performance and reliability, (2) exchange the product with a product that is new or equivalent to new in performance and reliability and is at least functionally equivalent to the original product, or (3) refund the purchase price of the product. Apple may request that you replace defective parts with new or refurbished user-installable parts that Apple provides in fulfillment of its warranty obligation. A replacement product or part, including a user-installable part that has been installed in accordance with instructions provided by Apple, assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Apple’s property. Parts provided by Apple in fulfillment of its warranty obligation must be used in products for which warranty service is claimed. When a refund is given, the product for which the refund is provided must be returned to Apple and becomes Apple’s property.

If a defect arises and Apple receives a valid claim after the first one hundred and eighty (180) days of the Warranty Period, a shipping and handling charge may apply to any repair or exchange of the product undertaken by Apple.

EXCLUSIONS AND LIMITATIONS
This Limited Warranty applies only to the hardware product manufactured by or for Apple that can be identified by the “Apple” trademark, trade name, or logo annexed to it. The Limited Warranty does not apply to any non-Apple hardware product or any software, even if packaged or sold with the Apple hardware. Manufacturers, suppliers, or publishers, other than Apple, may provide their own warranties to the end user purchaser, but Apple, in so far as permitted by law, provides their products “as is”. Software distributed by Apple with or without the Apple brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use. Apple does not warrant that the operation of the product will be uninterrupted or error-free. Apple is not responsible for damage arising from failure to follow instructions relating to the product’s use.

This warranty does not apply: (a) to consumable parts, such as batteries, unless damage has occurred due to a defect in materials and workmanship; (b) to cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) to damage caused by use with non-Apple products; (d) to damage caused by accident, abuse, misuse, liquid spill or submersion, flood, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by Apple; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of Apple or an Apple Authorized Service Provider (“AASP”); (g) to a product or part that has been modified to alter functionality or capability without the written permission of Apple; or (h) if any Apple serial number has been removed or defaced.
Important: Do not open the hardware product. Opening the hardware product may cause damage that is not covered by this warranty. Only Apple or an authorized service provider should perform service on this hardware product.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL OR WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, APPLE SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF APPLE CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY APPLE IN ITS SOLE DISCRETION. No Apple reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, APPLE IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO OR CORRUPTION OF DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE APPLE PRODUCT, AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. APPLE DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE WITHOUT RISK TO OR LOSS OF PROGRAMS OR DATA.

OBTAINING WARRANTY SERVICE

Please access and review the online help resources referred to in the documentation accompanying this hardware product before seeking warranty service. If the product is still not functioning properly after making use of these resources, access the online website at http://www.apple.com/support/country for instructions on how to obtain warranty service. You must follow Apple’s warranty processes. Apple may provide warranty service (i) at an Apple owned retail store (“Apple Retail”) or AASP location, where service is performed at the location, or the Apple Retail or AASP may send the product to an Apple repair service location for service, (ii) by sending you prepaid way bills (and if you no longer have the original packaging, Apple may send you packaging material) to enable you to ship the product to Apple’s repair service location for service, or (iii) by sending you new or refurbished customer-installable replacement product or parts to enable you to service or exchange your own product (“DIY Service”). Upon receipt of the replacement product or part, the original product or part becomes the property of Apple and you agree to follow instructions, including, if required, arranging the return of original product or part to Apple in a timely manner. When providing
DIY Service requiring the return of the original product or part, Apple may require a credit card authorization as security for the retail price of the replacement product or part and applicable shipping costs. If you follow instructions, Apple will cancel the credit card authorization, so you will not be charged for the product or part and shipping costs. If you fail to return the replaced product or part as instructed, Apple will charge the credit card for the authorized amount. Service options, parts availability and response times may vary according to the country in which service is requested. Service options are subject to change at any time. You may be responsible for shipping and handling charges if the product cannot be serviced in the country in which service is requested. If you seek service in a country that is not the country of purchase, you will comply with all applicable export laws and regulations and be responsible for all custom duties, V.A.T. and other associated taxes and charges. For international service, Apple may repair or exchange defective products and parts with comparable products and parts that comply with local standards. In accordance with applicable law, Apple may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. Please refer to the accompanying documentation for more details on this and other matters on obtaining warranty service.

Apple will maintain and use customer information in accordance with the Apple Customer Privacy Policy accessible at www.apple.com/legal/warranty/privacy.

If your product is capable of storing software programs, data and other information, you should make periodic backup copies of the information contained on the product’s hard drive or other storage media to protect the contents and as a precaution against possible operational failures. Before you deliver your product for warranty service it is your responsibility to keep a separate backup copy of the contents, and disable any security passwords. IT IS POSSIBLE THAT THE CONTENTS OF YOUR STORAGE MEDIA WILL BE LOST OR REFORMATTED IN THE COURSE OF WARRANTY SERVICE, AND APPLE AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY DAMAGE TO OR LOSS OF PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE MEDIA OR ANY PART OF THE PRODUCT SERVICED. Your product or a replacement product will be returned to you as your product was configured when originally purchased, subject to applicable updates. If applicable to your model, Apple may install system software updates as part of warranty service that will prevent the product from reverting to an earlier version of the system software, and as a result third party applications previously installed may not be compatible or work with the product. You will be responsible for reinstalling all other software programs, data and passwords. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

Complimentary support may be available. See: http://www.apple.com/support/country/index.html?dest=complimentary
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<td>Apple Canada Inc.</td>
<td>7495 Birchmount Rd.; Markham, Ontario, Canada; L3R 5G2 Canada</td>
</tr>
<tr>
<td>Mexico</td>
<td>Apple Operations Mexico, S.A. de C.V.</td>
<td>Av. Paseo de la Reforma 505, Piso 33, Colonia Cuauhtemoc, Mexico DF 06500</td>
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<tr>
<td>United States and Other Americas Countries</td>
<td>Apple Inc.</td>
<td>1 Infinite Loop Cupertino, CA 95014, U.S.A.</td>
</tr>
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<td><strong>Europe, Middle East and Africa</strong></td>
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<tr>
<td>All Countries</td>
<td>Apple Sales International</td>
<td>Hollyhill Industrial Estate Hollyhill, Cork, Republic of Ireland</td>
</tr>
<tr>
<td><strong>Asia Pacific</strong></td>
<td></td>
<td></td>
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<tr>
<td>Australia, New Zealand, Fiji, Papua New Guinea, Vanuatu</td>
<td>Apple Pty. Ltd.</td>
<td>PO Box A2629, South Sydney, NSW 1235, Australia</td>
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